

Certificate ES12/13272

The management system of

Algoritmos, Procesos y Diseños S.A.

Arroyo del Soto nº 3 Polígono La Laguna (Las Dehesillas)
28914 Leganés. Madrid. Spain

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2011

For the following activities

The Service Management System of the company Algoritmos, Procesos y Diseños, S.A. supports the supply of software support service and hardware maintenance service to customers both in the public and private sectors nationwide and is rendered from C/ Arroyo del Soto 3 Leganes.

El Sistema de Gestión de Servicios de Algoritmos, Procesos y Diseños, S.A soporta la provisión del Servicio de soporte de software y de mantenimiento de hardware a clientes del sector público y privado a nivel nacional y se prestan desde C/Arroyo del Soto,3 Leganés.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

This certificate is valid from 18 December 2015 until 18 December 2018
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 12 December 2018
Issue 2. Certified since 18 December 2012.

Authorized by



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